

How do consumers rate communications?

Figure 9.2 shows consumer ratings of different forms of advertising. Review the alternatives and then discuss the implications for a marketer of using these communication channels.

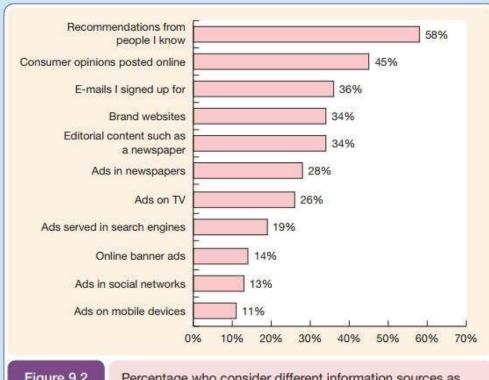
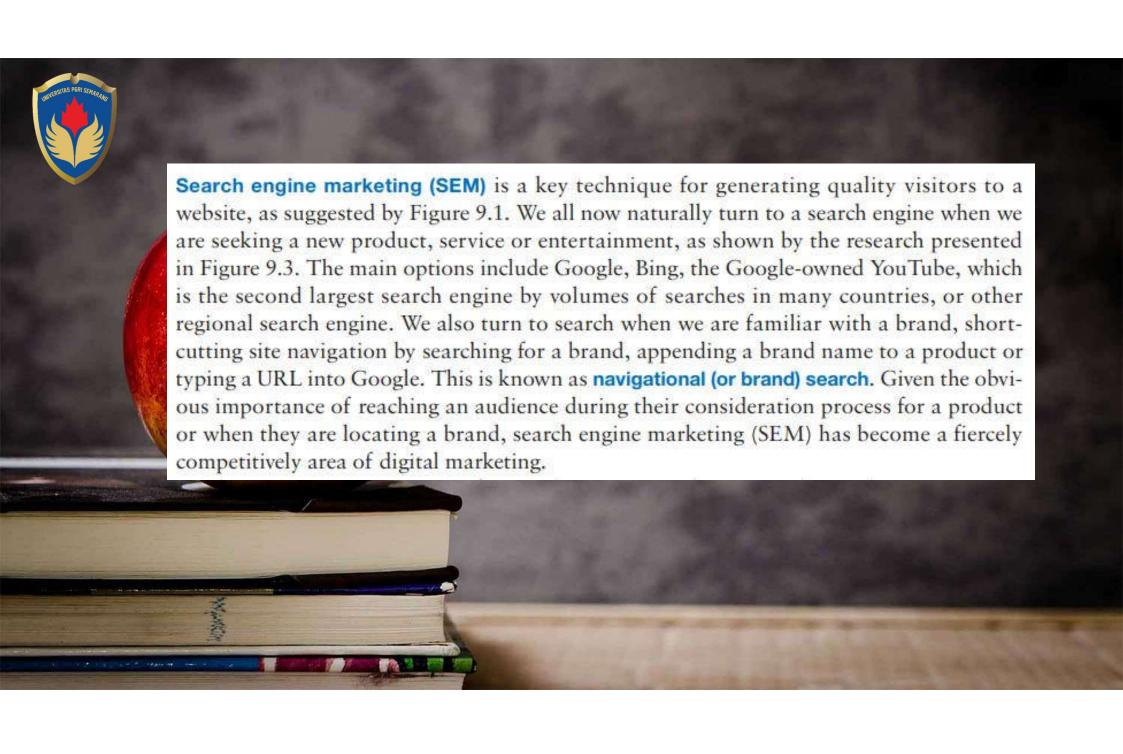
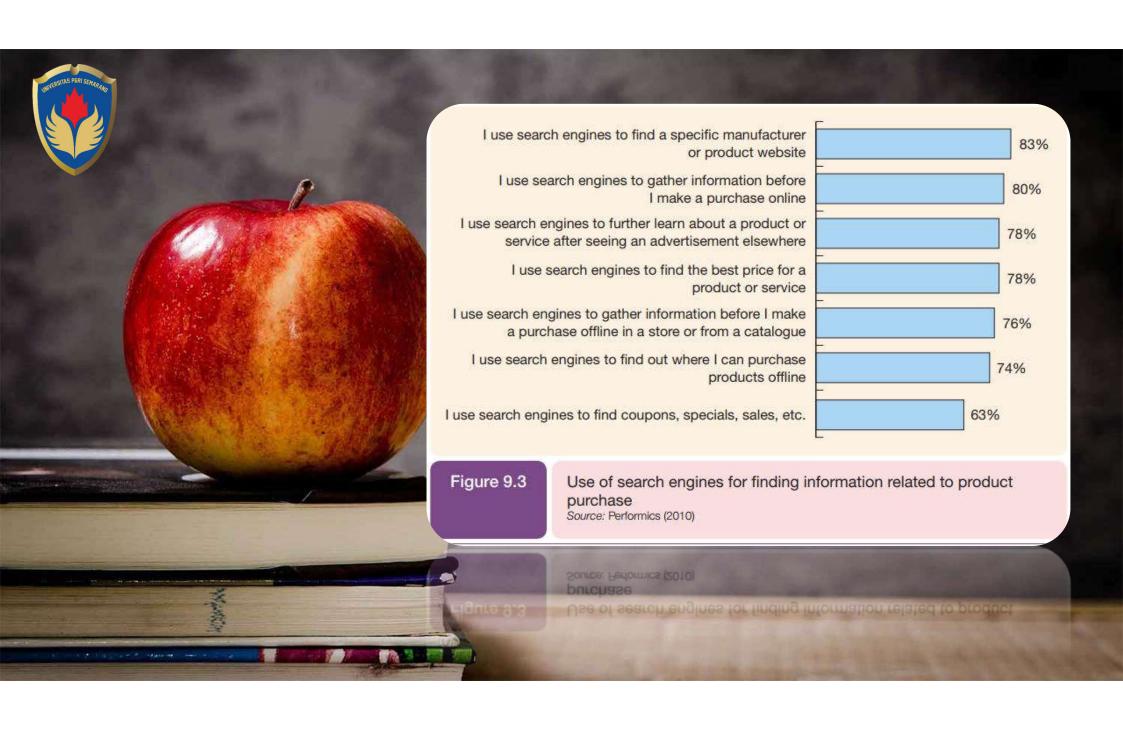


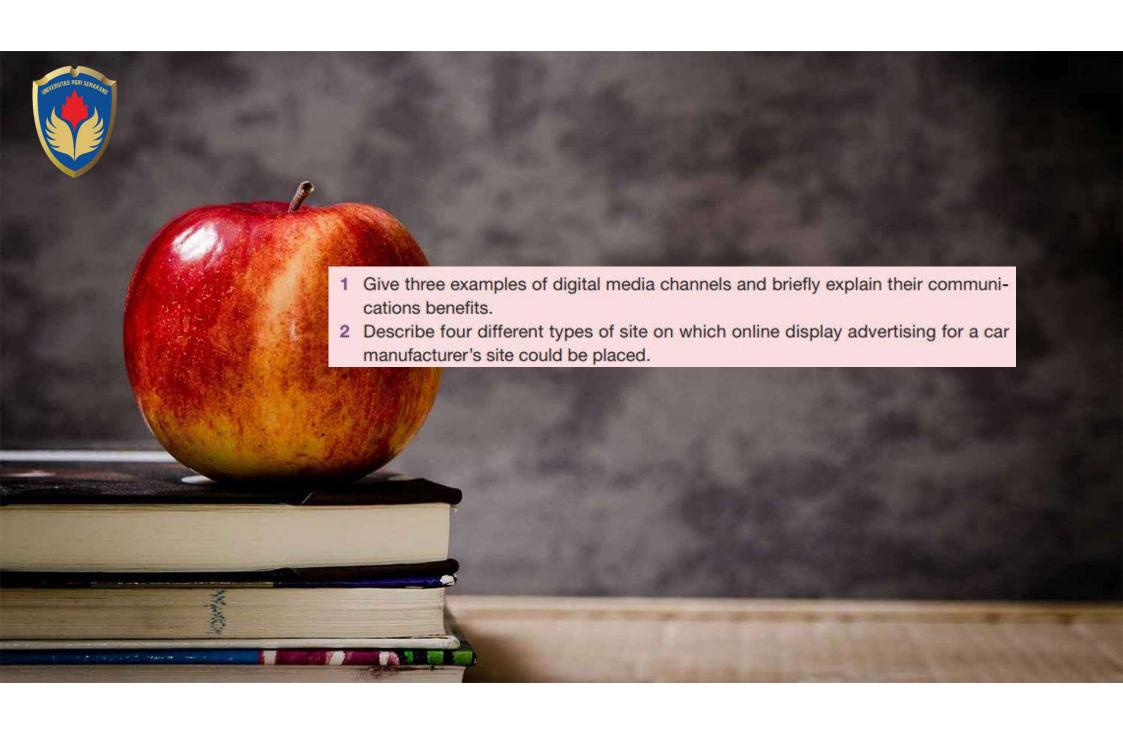
Figure 9.2

Percentage who consider different information sources as important when researching or purchasing a product or service

Source: Nielsen (2013)



















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