



Business strategy & Supply chain

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OUTLINE

- What is digital business strategy?
- What is Strategic analysis ?



Strategy defines the future direction and actions of an organisation or part of an organisation. Johnson and Scholes (2006) define corporate strategy as:

“ the direction and scope of an organization over the long-term: which achieves advantage for the organization through its configuration of resources within a changing environment to meet the needs of markets and to fulfil stakeholder expectations”.

Digital business strategies share much in common with corporate, business and marketing strategies.

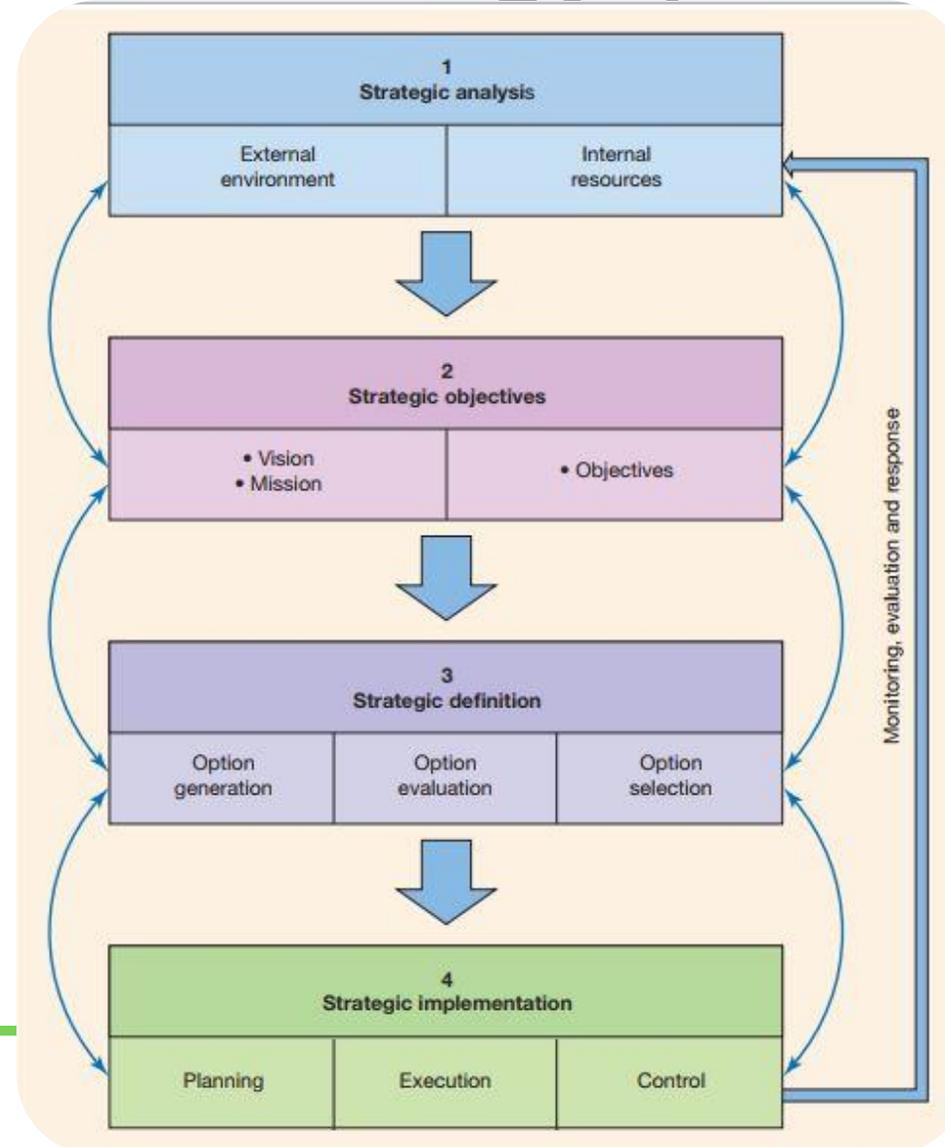
These quotes summarising the essence of strategy could equally apply to each strategy:

- Is based on current performance in the marketplace
 - Defines how we will meet our objectives.'
 - Sets allocation of resources to meet goals.'
 - Selects preferred strategic options to compete within a market.'
 - Provides a long-term plan for the development of the organisation.'
 - Identifies competitive advantage through developing an appropriate positioning relative to competitors defining a value proposition delivered to customer segments.
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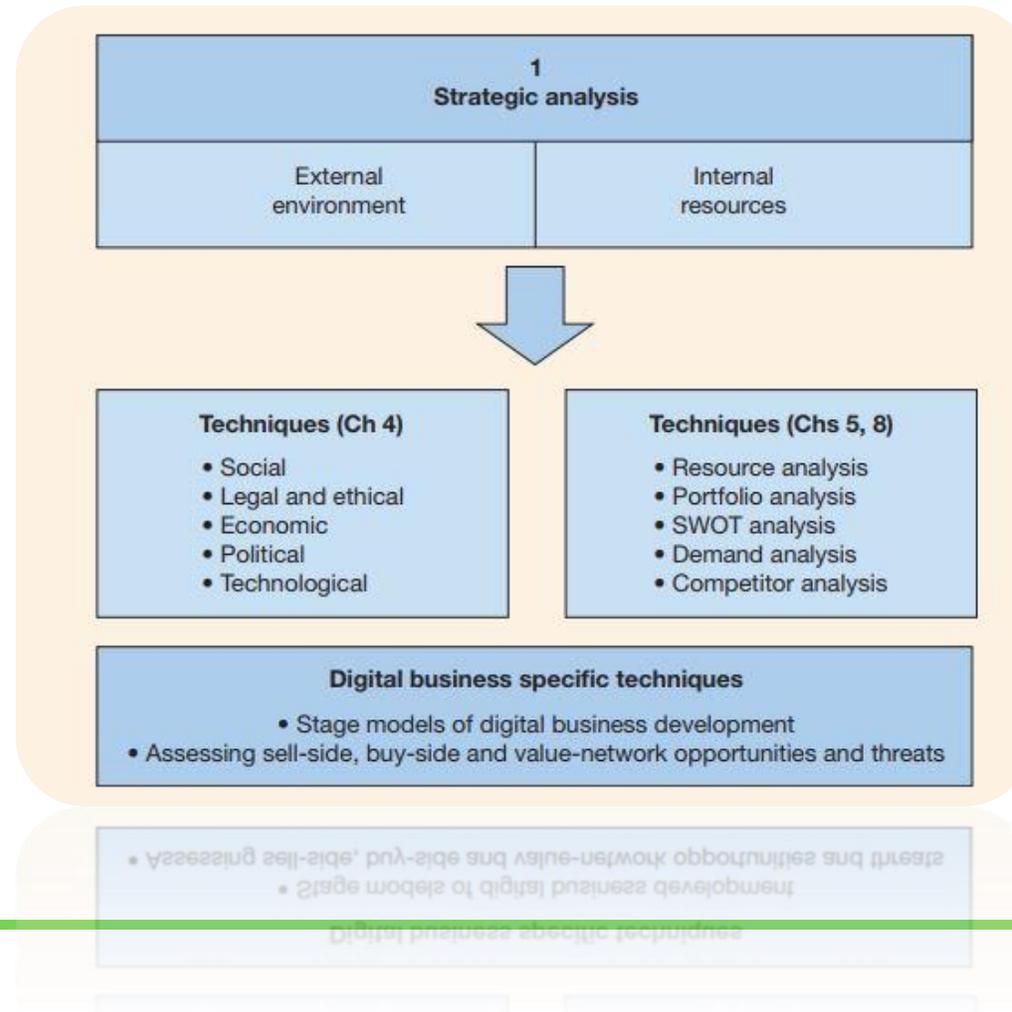
Digital business strategy

The approach by which applications of internal and external electronic communications can support and influence business strategy

A generic strategy process model



Elements of strategic situation analysis for the digital business

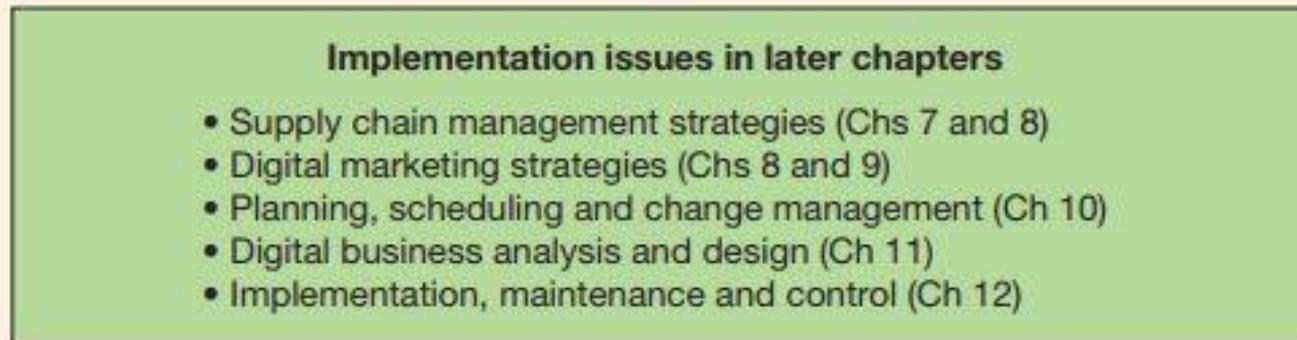
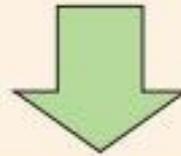


SWOT analysis

The organisation	Strengths – S 1 Existing brand 2 Existing customer base 3 Existing distribution	Weaknesses – W 1 Brand perception 2 Intermediary use 3 Technology/skills 4 Cross-channel support
Opportunities – O 1 Cross-selling 2 New markets 3 New services 4 Alliances/co-branding	SO strategies Leverage strengths to maximise opportunities = Attacking strategy	WO strategies Counter weaknesses through exploiting opportunities = Build strengths for attacking strategy
Threats – T 1 Customer choice 2 New entrants 3 New competitive products 4 Channel conflicts	ST strategies Leverage strengths to minimise threats = Defensive strategy	WT strategies Counter weaknesses and threats = Build strengths for defensive strategy

4 Channel conflicts 3 New competitive products 2 New entrants 1 Customer choice	= Defensive strategy minimise threats	= Build strengths for defensive strategy counter weaknesses and threats
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Strategy implementation



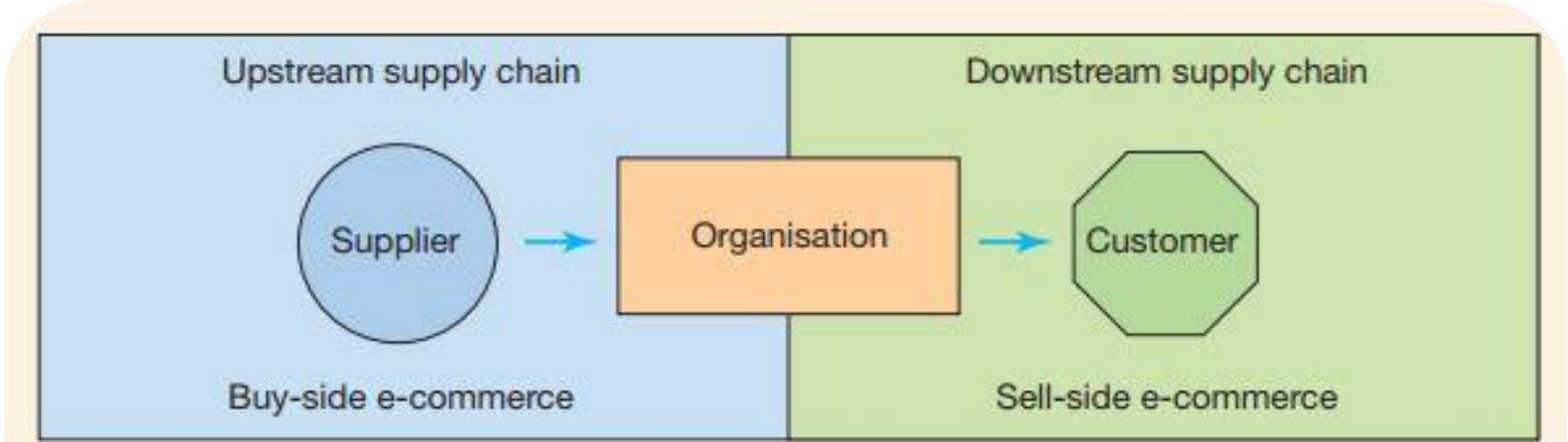
- Implementation, maintenance and control (Ch 12)
- Digital business analysis and design (Ch 11)
- Planning, scheduling and change management (Ch 10)
- Digital marketing strategies (Chs 8 and 9)

Supply chain management

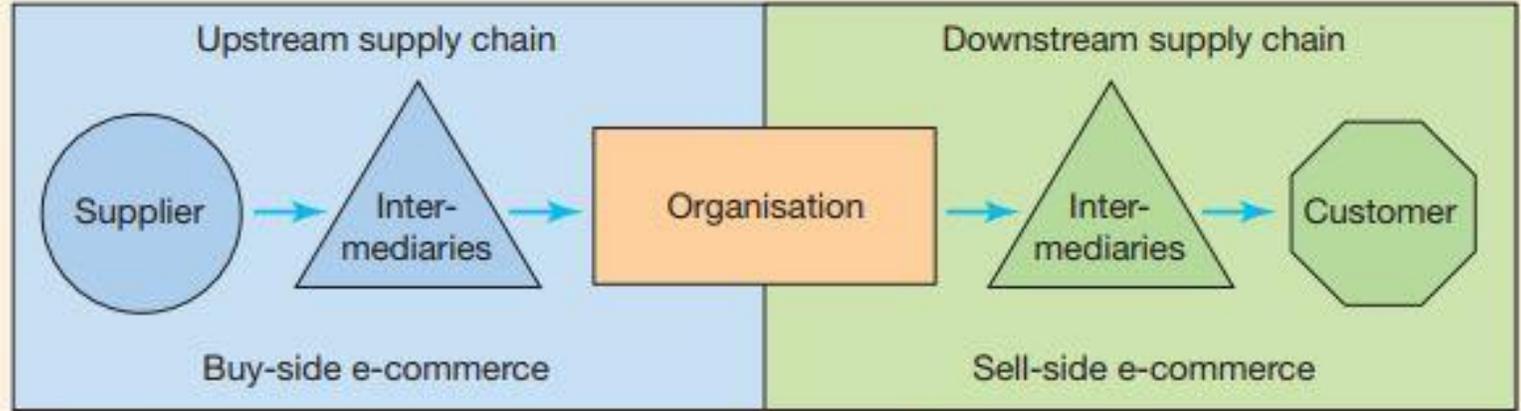
- Which technologies should we deploy for supply chain management and how should they be prioritised?
 - Which elements of the supply chain should be managed within and beyond the organisation and how can technology be used to facilitate this?
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What is supply chain management?

Supply chain management (SCM) involves the coordination of all supply activities of an organisation from its suppliers and delivery of products to its customers.



(a)

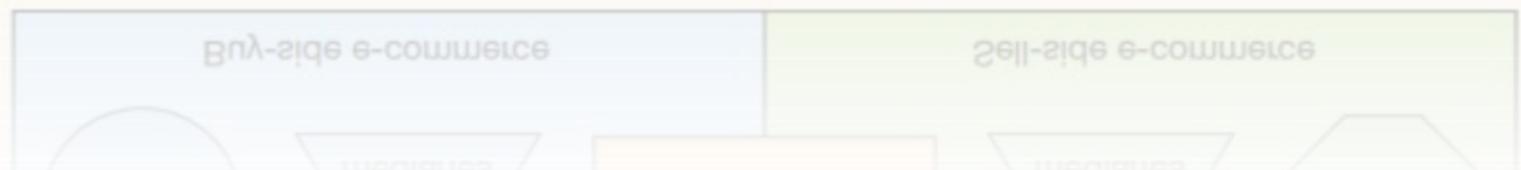


(b)

Inbound logistics Outbound logistics



(c)

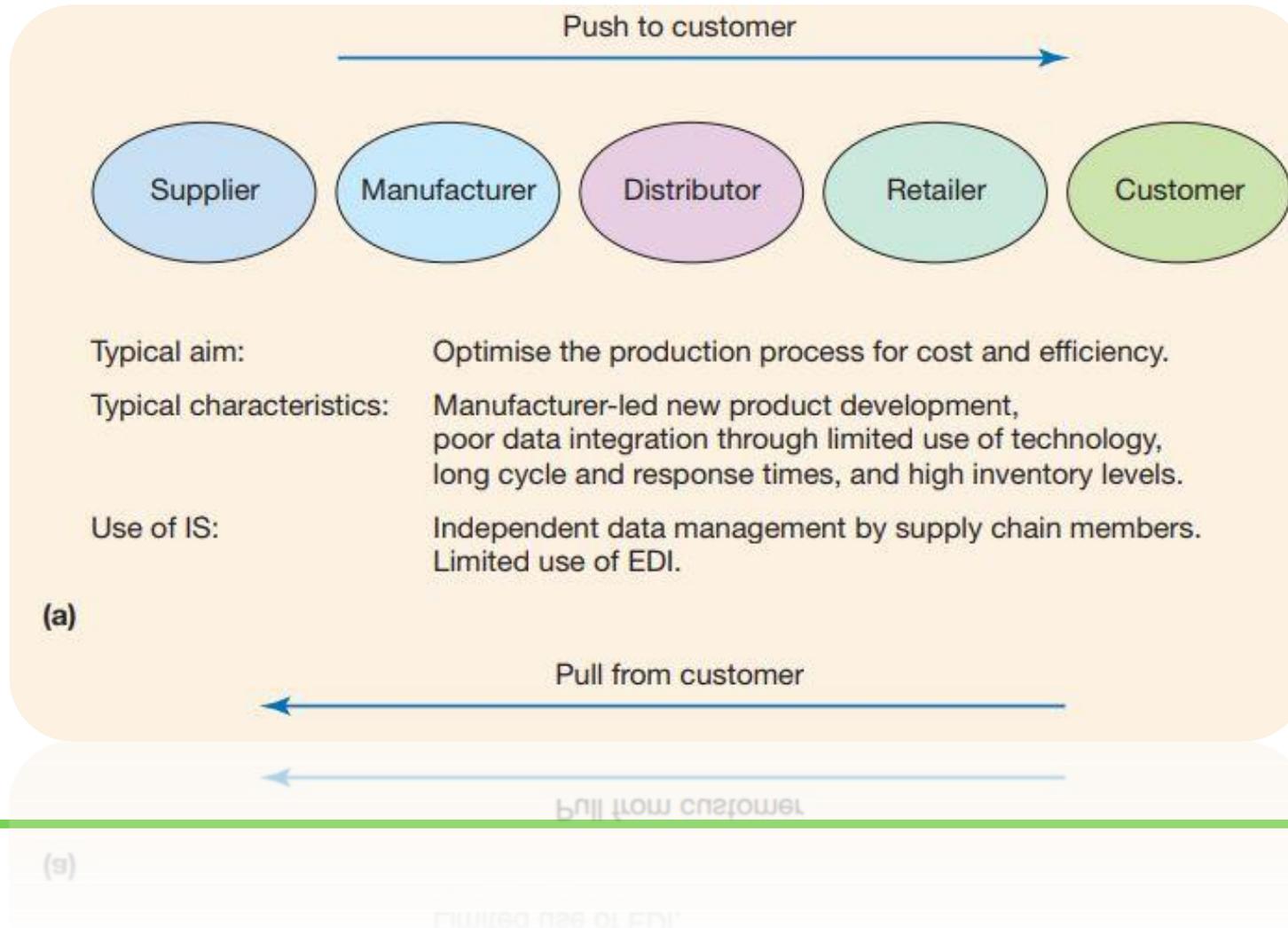


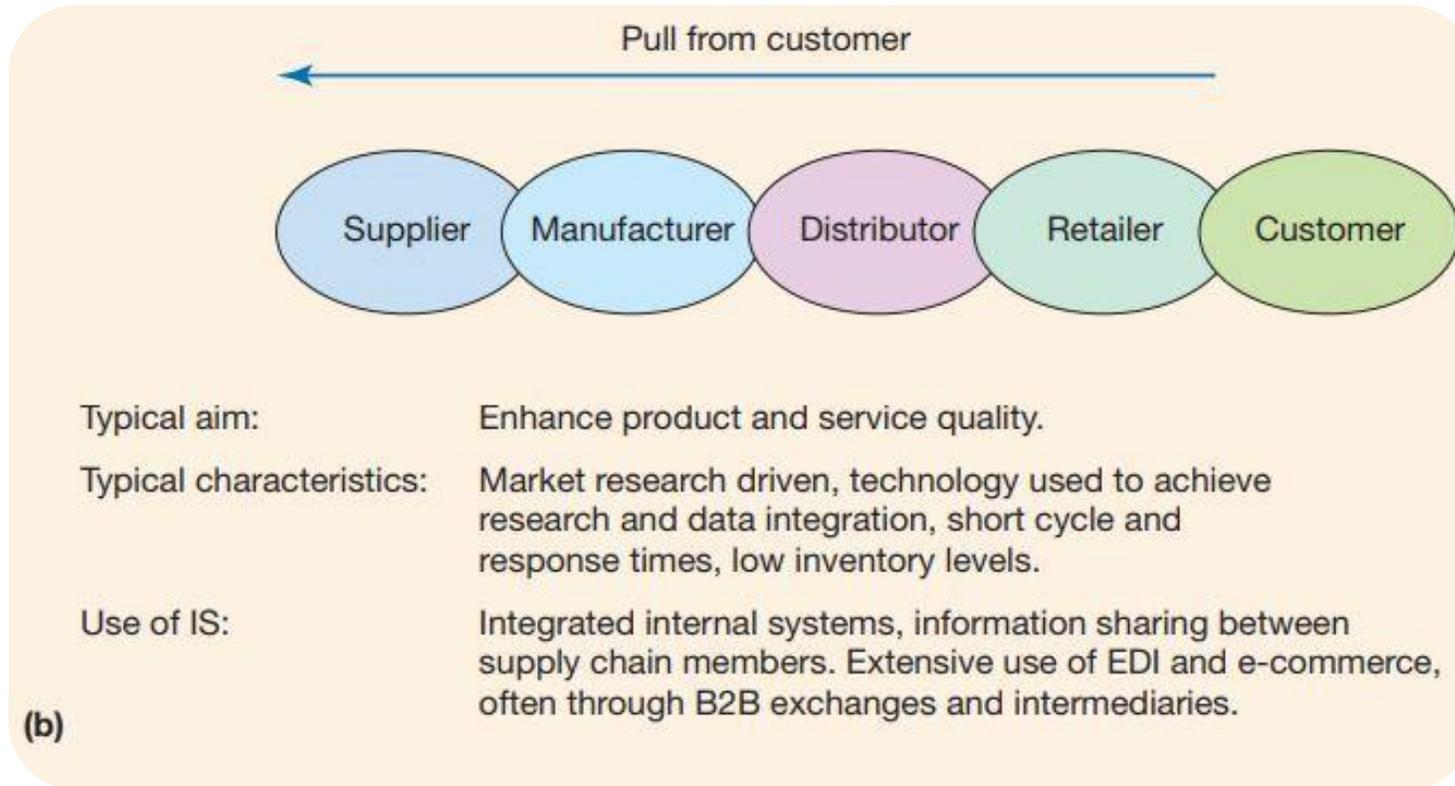
What is logistics?

Logistics is a concept closely related to supply chain management. According to the Institute of Logistics and Transportation (www.iolt.org):

Logistics is the time-related positioning of resource, or the strategic management of the total supply chain. The supply chain is a sequence of events intended to satisfy a customer. It can include procurement, manufacture, distribution, and waste disposal, together with associated transport, storage and information technology

Push and pull approaches to supply chain management



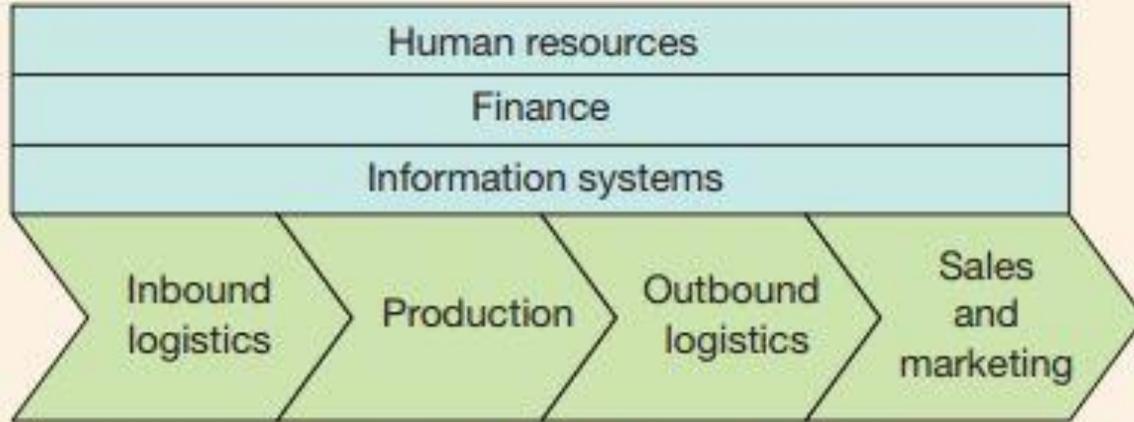


(p)

Use of IS:

integrated internal systems, information sharing between supply chain members. Extensive use of EDI and e-commerce, often through B2B exchanges and intermediaries.

Secondary value chain activities



(a) Primary value chain activities



(b)
(P)



REFLEKSI

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 2. Manfaat penting dari informasi penting hari ini
 3. Tindak lanjut yang dapat saudara lakukan
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Thank You