



# Business strategy & Supply chain

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# OUTLINE

- What is digital business strategy?
- What is Strategic analysis ?



Strategy defines the future direction and actions of an organisation or part of an organisation. Johnson and Scholes (2006) define corporate strategy as:

*“ the direction and scope of an organization over the long-term: which achieves advantage for the organization through its configuration of resources within a changing environment to meet the needs of markets and to fulfil stakeholder expectations”.*

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Digital business strategies share much in common with corporate, business and marketing strategies.

These quotes summarising the essence of strategy could equally apply to each strategy:

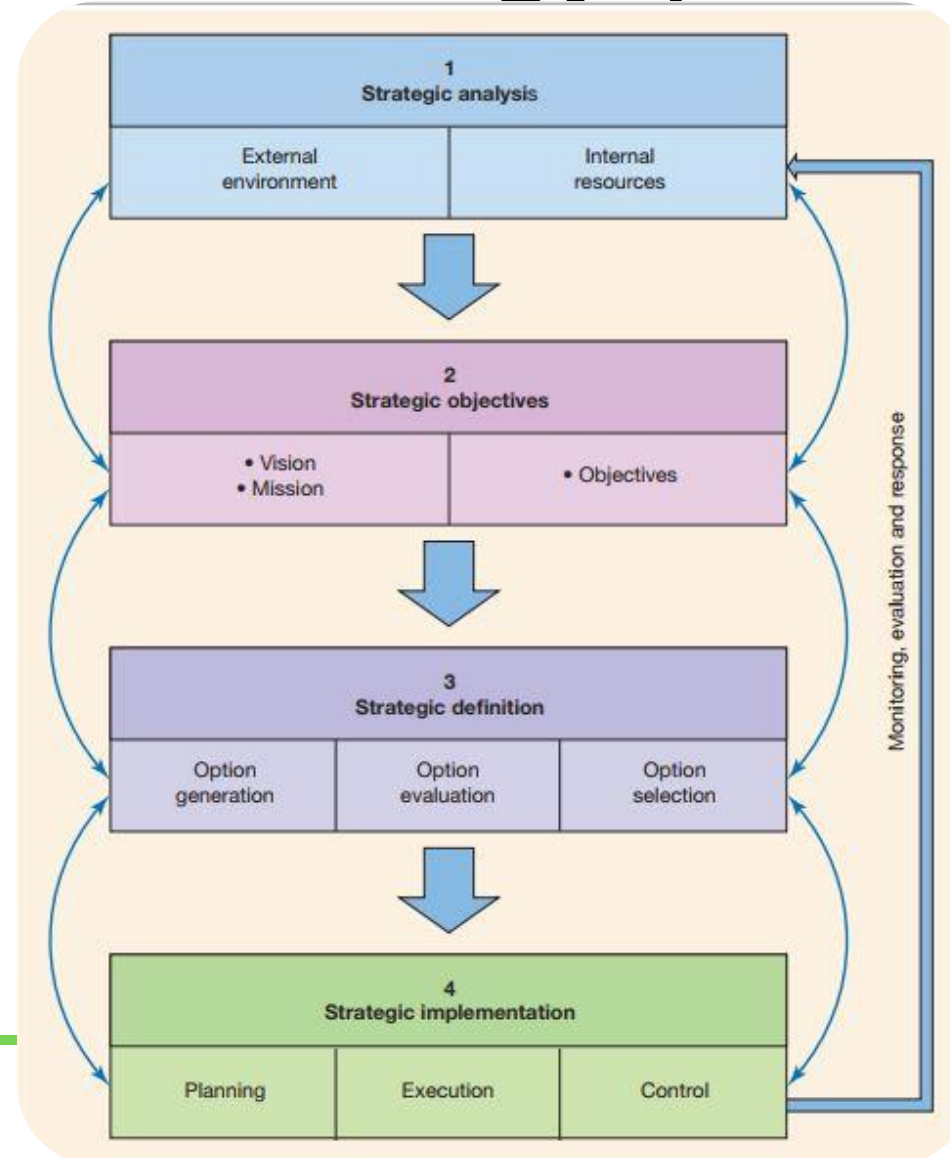
- Is based on current performance in the marketplace
  - Defines how we will meet our objectives.'
  - Sets allocation of resources to meet goals.'
  - Selects preferred strategic options to compete within a market.'
  - Provides a long-term plan for the development of the organisation.'
  - Identifies competitive advantage through developing an appropriate positioning relative to competitors defining a value proposition delivered to customer segments.
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# Digital business strategy

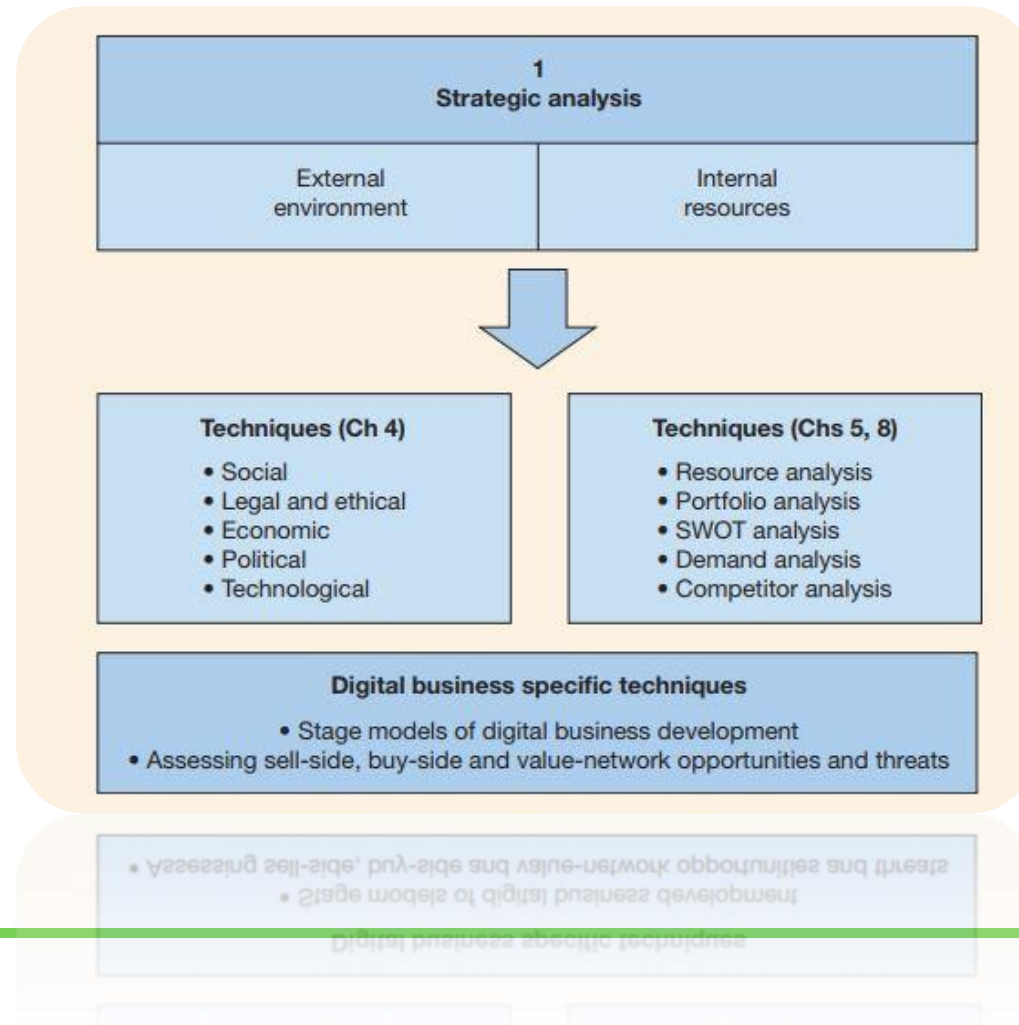
The approach by which applications of internal and external electronic communications can support and influence business strategy



# A generic strategy process model



# Elements of strategic situation analysis for the digital business



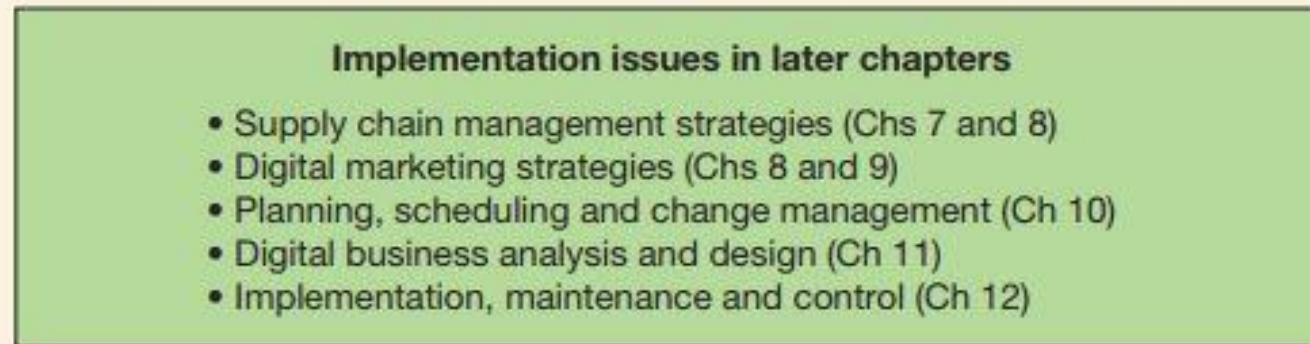
# SWOT analysis

<b>The organisation</b>	<b>Strengths – S</b> 1 Existing brand 2 Existing customer base 3 Existing distribution	<b>Weaknesses – W</b> 1 Brand perception 2 Intermediary use 3 Technology/skills 4 Cross-channel support
<b>Opportunities – O</b> 1 Cross-selling 2 New markets 3 New services 4 Alliances/co-branding	<b>SO strategies</b> Leverage strengths to maximise opportunities = <b>Attacking strategy</b>	<b>WO strategies</b> Counter weaknesses through exploiting opportunities = <b>Build strengths for attacking strategy</b>
<b>Threats – T</b> 1 Customer choice 2 New entrants 3 New competitive products 4 Channel conflicts	<b>ST strategies</b> Leverage strengths to minimise threats = <b>Defensive strategy</b>	<b>WT strategies</b> Counter weaknesses and threats = <b>Build strengths for defensive strategy</b>

4 Channel conflicts 3 New competitive products 2 New entrants 1 Customer choice	= Defensive strategy minimise threats Leverage strengths to	defensive strategy = Build strengths for threats Counter weaknesses and
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# Strategy implementation



- Implementation, maintenance and control (Ch 12)
- Digital business analysis and design (Ch 11)
- Planning, scheduling and change management (Ch 10)
- Digital marketing strategies (Chs 8 and 9)

# Supply chain management

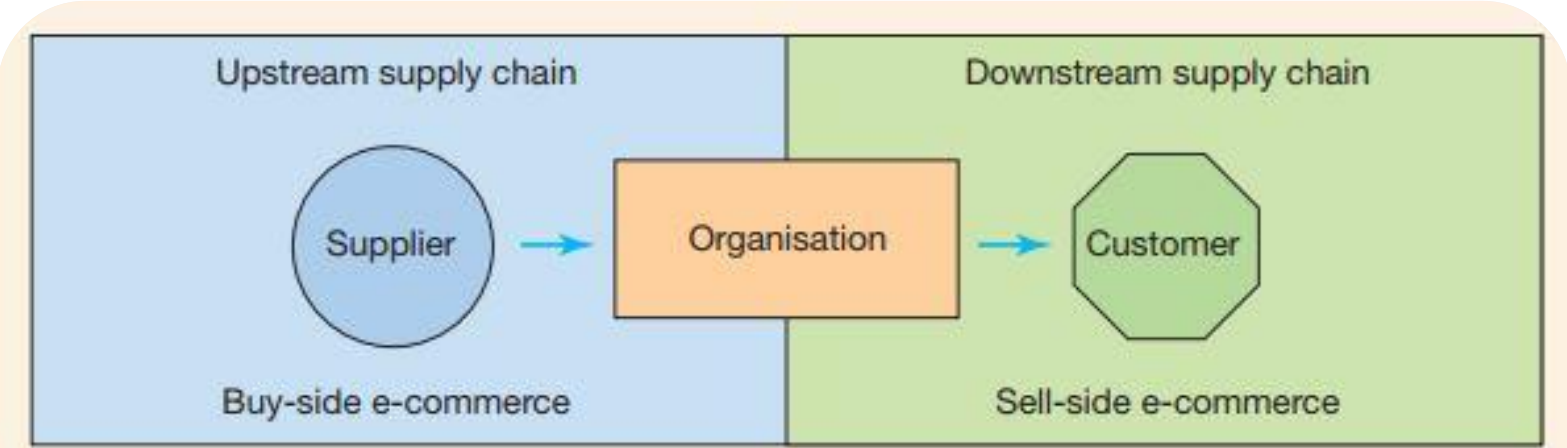
- Which technologies should we deploy for supply chain management and how should they be prioritised?
- Which elements of the supply chain should be managed within and beyond the organisation and how can technology be used to facilitate this?



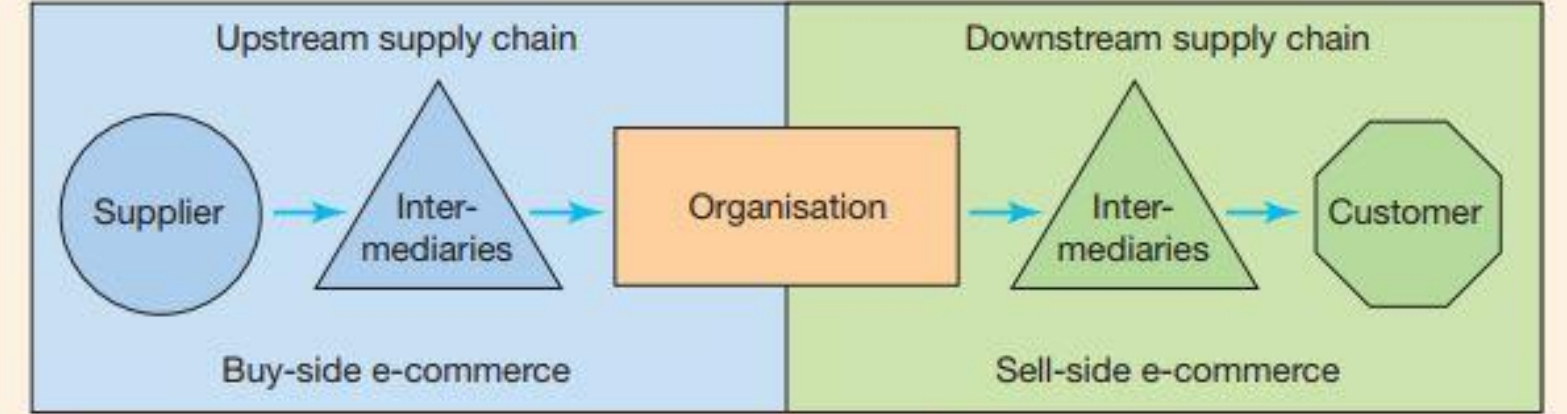
# What is supply chain management?

**Supply chain management (SCM) involves the coordination of all supply activities of an organisation from its suppliers and delivery of products to its customers.**

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(a)



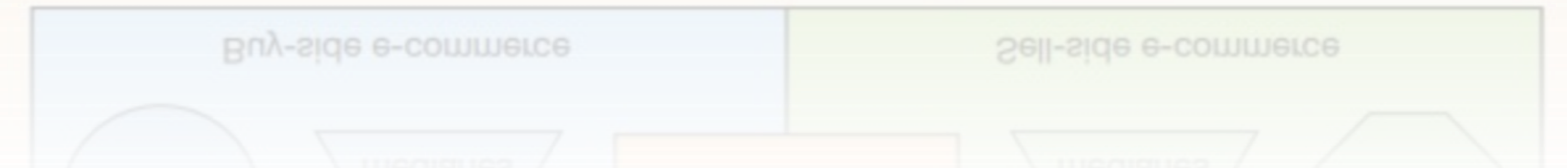
(b)

Inbound logistics      Outbound logistics



(p)

Inbound logistics      Outbound logistics



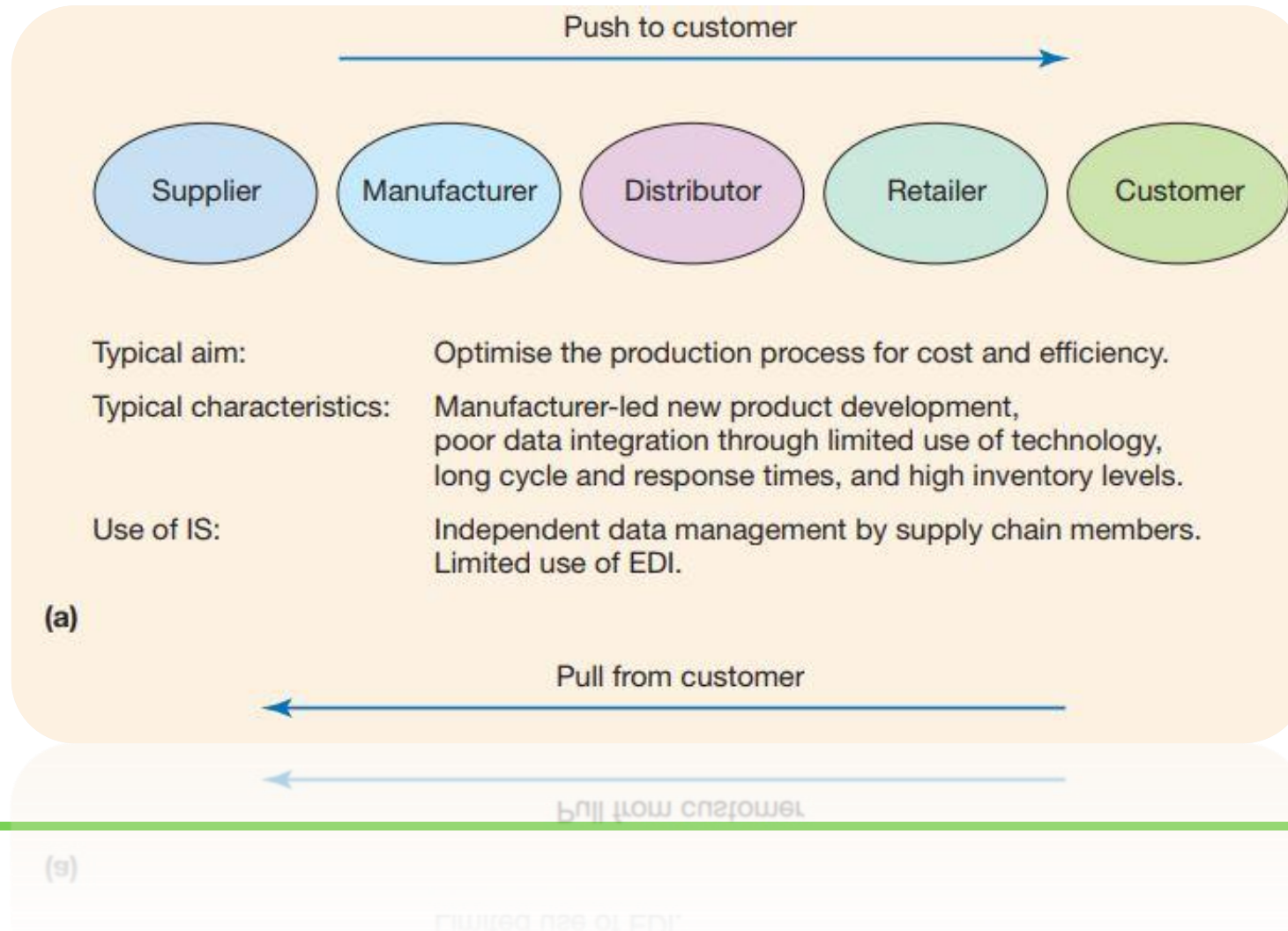
# What is logistics?

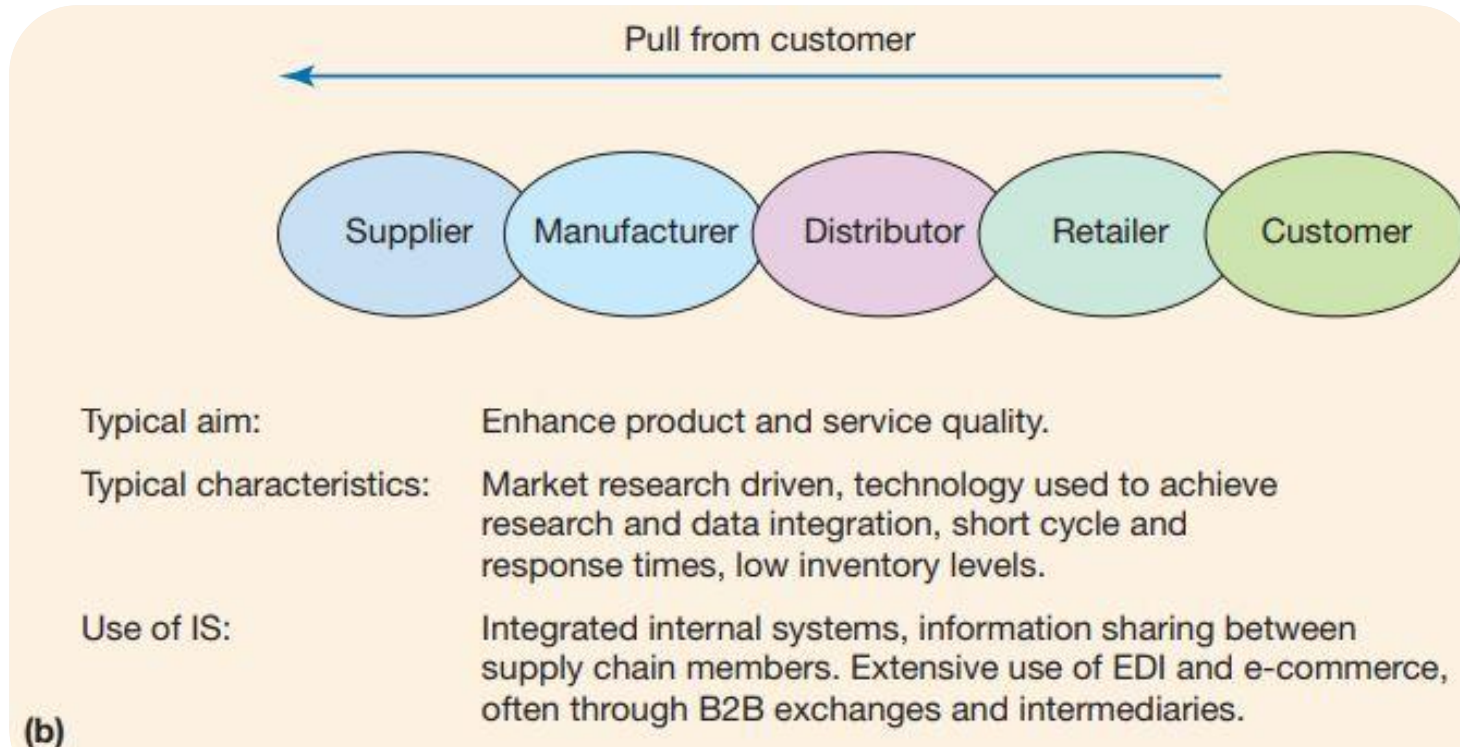
Logistics is a concept closely related to supply chain management. According to the Institute of Logistics and Transportation ([www.iolt.org](http://www.iolt.org)):

*Logistics is the time-related positioning of resource, or the strategic management of the total supply chain. The supply chain is a sequence of events intended to satisfy a customer. It can include procurement, manufacture, distribution, and waste disposal, together with associated transport, storage and information technology*

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# Push and pull approaches to supply chain management





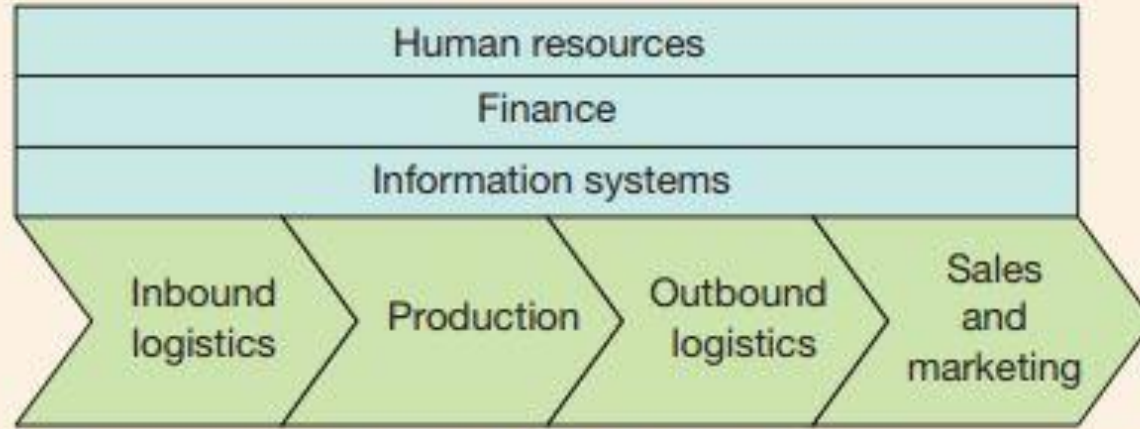
**(p)**

Use of IS:

often through B2B exchanges and intermediaries.  
supply chain members. Extensive use of EDI and e-commerce,  
integrated internal systems, information sharing between



Secondary value chain activities



(a)

Primary value chain activities



(b)

(p)





# REFLEKSI

1. Informasi penting hari ini
  2. Manfaat penting dari informasi penting hari ini
  3. Tindak lanjut yang dapat saudara lakukan
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**Create**





Thank You